

Cancellation Policy

I apologise, but I cannot offer refunds on any of my full day workshops or coffee cake and canvas. If you give **more than 7 days notice**, you can apply for a credit to another workshop if there is available space.

To apply for a change to a workshop (outside of the 7 day period), you need to email us at jaanemanart@gmail.com. You must use your credit within the same financial year and I will only credit you once for your workshop.

If a workshop is cancelled by myself, I will offer a credit to future workshops, gift voucher or a refund.

I have chosen to put this system in place in lieu of a blanket 'No refunds or No Credits' policy that many other schools use. I understand that there may be circumstances beyond your control and will do my best to assist where possible if your request comes in outside of 7 days from the workshop.